

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554**

In the Matter of)	
)	
Connect America Fund)	WC Docket No. 10-90
)	
Second Round, Phase I)	

To: Office of the Secretary, FCC
Attention: Chief, Wireline Competition Bureau

**CHALLENGE TO SECOND ROUND ELECTIONS FOR PHASE I
CONNECT AMERICA FUNDING**

Pursuant to 47 C.F.R. §54.312(c)(7) and the challenge process announced by the Wireline Competition Bureau,¹ Rural Broadband Investments, LLC d/b/a NewWave Communications (“RBI”) respectfully challenges the election of support filed by Frontier Communications (“Frontier”) as part of the second round of Connect America Phase I funding.² RBI requests that the Wireline Competition Bureau reject the funding applications for all census blocks listed in Exhibit A (“Contested Census Blocks”), because RBI already offers 3Mbps/758 kbps or greater Internet service to customers located in those areas.

DISCUSSION

In the *Connect America Phase I Second Round Order*, the Commission established a challenge process whereby parties could challenge the status of census blocks on the National

¹ *Wireline Competition Bureau Publishes Census Blocks, and Commences Challenge Process, for Second Round of Connect America Phase I*, Public Notice, DA 13-1832, released August 28, 2013.

² See Exhibit A for a list of census blocks that Frontier identified as areas they plan to serve.

Broadband Map.³ Consistent with the Order, RBI challenges the initial submission made by Frontier identifying the census blocks they intend to serve. RBI provides customers in the Contested Census Blocks with fixed Internet access of 3 Mbps/768 kbps or higher.⁴ In support of this statement, RBI provides a signed certification from Phil Spencer, the Chief Executive Officer of RBI stating that RBI offers 3 Mbps/768 kbps Internet service to customers in the Contested Census Blocks.⁵ Moreover, RBI provides redacted current customer billing records of customers in the Contested Census Blocks that purchase RBI's broadband service.⁶ In those Contested Census Block areas where RBI offers broadband service, but does not currently have any customers purchasing the service, RBI provides customer billing records that evidence currently-served customers in the relevant areas.⁷ RBI notes that these billing records: (1) indicate the availability of broadband service; and (2) in some cases include VoIP customers that utilize RBI's broadband service. RBI also provides a spreadsheet indicating all addresses served in the Contested Census Blocks and the corresponding census block number.⁸ As shown by the various records and certification, RBI offers a minimum of 3 Mbps/768 kbps in all of the Contested Census Blocks.

³ *Connect America Fund*, Report and Order, 28 FCC Rcd 7766 at ¶ 28 (2013) ("Connect America Phase I Second Round Order").

⁴ See Exhibit C, *Service Offerings on RBI's Website*.

⁵ See Exhibit B, *Certification of Phil Spencer*.

⁶ See Exhibit D, *Broadband Customer Billing Records*.

⁷ See Exhibit E, *General Customer Billing Records*.

⁸ See Exhibit F, *Address List*.

CONCLUSION

RBI requests that the Contested Census Blocks be acknowledged as "served" areas and removed from the list of areas eligible for Phase I support.

Respectfully submitted,

Rural Broadband Investments, LLC
d/b/a NewWave Communications

By: 

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(202) 467-6910 (fax)

September 27, 2013

Exhibit A

LIST OF RBI-SERVED CENSUS BLOCKS

ILLINOIS

	181259541002217	181259542002019	181259542002070
	181259541002218	181259542002020	181259542002071
171859572005067	181259542001009	181259542002021	181259542002072
171859572005250	181259542003025	181259542002022	181259542002074
171939584003044	181019503002018	181259542002023	181259542002075

INDIANA

	181259539002104	181259542002024	181259542002076
	181259539002158	181259542002025	181259542003000
181259539001022	181259539002159	181259542002026	181259542003001
181259539001034	181259539003024	181259542002027	181259542003002
181259541001067	181259542001009	181259542002028	181259542003005
181259541002000	181259542001017	181259542002029	181259542003008
181259541002068	181259542001026	181259542002030	181259542003009
181259541002147	181259542001027	181259542002031	181259542003010
181259541002152	181259542001031	181259542002032	181259542003013
181259541002155	181259542001032	181259542002033	181259542003014
181259541002170	181259542001035	181259542002034	181259542003045
181259541002172	181259542001039	181259542002035	181259542003046
181259541002174	181259542001052	181259542002036	181259542003047
181259541002175	181259542001053	181259542002038	181259542003052
181259541002185	181259542001070	181259542002039	181259542003054
181259541002187	181259542001072	181259542002040	181259542003057
181259541002188	181259542001073	181259542002041	181259542003058
181259541002189	181259542001074	181259542002043	
181259541002192	181259542001076	181259542002046	
181259541002193	181259542002000	181259542002047	
181259541002194	181259542002001	181259542002048	
181259541002197	181259542002002	181259542002049	
181259541002198	181259542002003	181259542002050	
181259541002200	181259542002004	181259542002051	
181259541002201	181259542002005	181259542002052	
181259541002202	181259542002006	181259542002053	
181259541002203	181259542002007	181259542002055	
181259541002204	181259542002008	181259542002056	
181259541002205	181259542002009	181259542002060	
181259541002206	181259542002010	181259542002061	
181259541002207	181259542002011	181259542002062	
181259541002208	181259542002012	181259542002063	
181259541002211	181259542002013	181259542002064	
181259541002212	181259542002014	181259542002065	
181259541002215	181259542002015	181259542002066	
181259541002216	181259542002016	181259542002067	
181259541002216	181259542002017	181259542002068	
	181259542002018	181259542002069	

Exhibit B

CERTIFICATION OF PHIL SPENCER

I, Phil Spencer, declare the following:

1. I am the Chief Executive Officer for Rural Broadband Investments, LLC d/b/a NewWave Communications ("RBI"), which operates cable television systems in the census blocks identified in Exhibit A.
2. I have reviewed the foregoing "Challenge to Second Round Elections for Phase I Connect America Funding" (the "Challenge").
3. I certify that RBI offers 3 Mbps/768 kbps or greater Internet service to customers located in the census blocks identified in Exhibit A.

To the best of my knowledge, I state under penalty of perjury that the Challenge and the foregoing are true and correct.

September 27, 2013



Phil Spencer
CEO

Rural Broadband Investments, LLC
d/b/a NewWave Communications

Exhibit C



- [Home](#)
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Internet

High speeds

The area's fastest internet service.

High Speed Internet

We are committed to offering the fastest internet speeds in your community. NewWave High Speed Internet keeps you connected to all of your online favorites like music, movies and shopping – without waiting or the bother of busy signals. You can play the latest games in real time and stream videos without interruptions...all at incredible speeds.

- Surf, search and download large files at incredible speeds
- Allows for up to 5 email accounts
- Over 250 times faster than dial-up
- 10 times faster than 1.5mbps DSL
- Be unstoppable in online gaming!



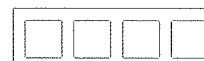
Deluxe

If your Internet use is mostly sending emails to your friends, with the occasional online shopping trip, and some simple 'net surfing and site visits, this 3Mbps speed is an ideal choice. Good speed at a great value, with excellent utility and reliability. There's no need for a second phone line, and you don't have to accept the limitations of DSL service. This may be just right for you!



Platinum

Choose our 10Mbps service if you send and receive photos, if you download short videos, if you send and receive files. This is an excellent choice if you occasionally work from home, or if you have youngsters who are doing homework research online. You get all of our standard Internet features, of course, but with the faster speed and bigger capacity you need.





Ultimate

Want something even faster? 15Mbps is the right speed if you download films and TV shows – your programs download in a flash. 15Mbps is also a good choice if you are gaming with your friends – most games work great at this level. On a more serious note, this speed is also great for web-conferencing and content sharing.



WarpWave (30Mbps)

Are you a serious gamer? Do you use lots of bandwidth? Is speed what you need? The NewWave 30Mbps level combines speed with capacity...you'll see the difference.

30Mbps download / 3Mbps upload



WarpWave (50Mbps)

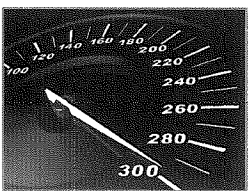
Crazy fast, crazy big. 50Mbps is what you are looking for if you have a network of computers, if you are backing up files, if you need extra, extra muscle in your keyboard.

50Mbps download / 5Mbps upload



Wireless Home Networking

Let freedom ring when you make your home wireless! Surf whenever and wherever you want with wireless home networking. NewWave now offers a wireless cable modem. This modem, combined with your computer's wireless card, allows you to search, shop, download and work throughout your home.



Internet Speed Test



Are you experiencing slow internet speeds? Slow speeds can be caused by many things first run a [Speed Test](#) to see how your internet is performing. If the test comes back with the correct download and upload speeds the problem resides with your computer performance.

Top Internet FAQs

Can I set up a home network?
Can I buy my cable modem?
What is WiFi?
How is speed measured?
What if I lose my Internet?
What is the range of wireless?



Customer Care Center

Phone: 1.888.8NEWWAVE (1.888.863.9928)

Email: info@newwavecom.com

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Exhibit D


NEWWAVE™
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Area's fastest internet.



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newwavecom.com



1-888-863-9928

Account Number [REDACTED]

Payment Due By

10/12/2013

Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



TELL-A-FRIEND
& SAVE

GET \$30 OFF YOUR NEXT BILL
 when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
 Everybody wins!

FOR SERVICE AT:
 4868 S ROYALTY RD
 WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/24/13 - 10/23/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
 If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



visit newwavecom.com/easypay.html
 for free online payment service

Visit your nearest NewWave store location:
 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment


NEWWAVE™
 COMMUNICATIONS

 PO BOX 988
 SIKESTON, MO 63801

Account Number [REDACTED]

Payment Due By

10/12/2013

Amount Due [REDACTED]

Amount Enclosed \$ [REDACTED]

4868 S ROYALTY RD
 WINSLOW, IN 47598

Make checks payable to:

NEWWAVE COMMUNICATIONS
 PO BOX 988
 SIKESTON MO 63801

034523010001111111



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0272) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/13/2013

08/15 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/22 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

09/24 - 10/23 Basic Service [REDACTED]

09/24 - 10/23 Expanded Basic Service [REDACTED]

09/24 - 10/23 Modem Rental [REDACTED]

09/24 - 10/23 High Speed Data [REDACTED]

09/24 - 10/23 Broadcast Surcharge [REDACTED]

Subtotal [REDACTED]**TAXES AND FEES**

09/24 - 10/23 FCC Fee [REDACTED]

Subtotal [REDACTED]**TAXES AND FEES**

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]

easypay
AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLYAUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARDONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



Account Number [REDACTED]
 Payment Due By **On Receipt**
 Amount Due **\$109.97**

newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:
 4798 S ROYALTY RD
 WINSLOW, IN 47598

Payment Options

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928
 Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details
 Get up to 30 days to pay, bank account required

Monthly Statement Summary

Service Period 06/30/13 - 07/29/13
 Previous Balance [REDACTED]
 Payments and Adjustments [REDACTED]
 Current Charges [REDACTED]
 Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.
 If payment is processed after due date a late fee will be assessed.

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visit newwavecom.com/easypay.html
 for free online payment service

Important billing detail on back

Please return this portion with your payment

NEW WAVE
 COMMUNICATIONS
 PO BOX 988
 SIKESTON, MO 63801

Account Number [REDACTED]
 Payment Due By **On Receipt**
 Amount Due [REDACTED]
 Amount Enclosed \$ _____

[REDACTED]
 4798 S ROYALTY RD
 WINSLOW, IN 47598

Make checks payable to:
 NEWWAVE COMMUNICATIONS
 PO BOX 988
 SIKESTON, MO 63801

041637401000109970



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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This statement reflects payments received through 06/20/2013

05/21 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

06/18 Late Payment Fee [REDACTED]

05/22 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

06/30 - 07/29 Platinum High Speed Data Service [REDACTED]

06/30 - 07/29 Modem Rental [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY

☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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newwavecom.com



1-888-863-9928

Account Number [REDACTED]

Payment Due By

09/30/2013

Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

JOIN OUR

President's Club —

Get the V.I.P. Treatment!

The President's Club is an exclusive offer for customers who subscribe to our highest value package — the Tidal Wave. In addition to our top-level service, President's Club members enjoy a number of other special features:



- Dedicated Customer Care Access
- Guaranteed Technical Resolution
- Special Offers
- A Free Movie Every Month!

Monthly Statement Summary

Service Period 09/12/13 - 10/11/13

Previous Balance [REDACTED]

Payments and Adjustments [REDACTED]

Current Charges [REDACTED]

Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



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Visit your nearest NewWave store location:
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NEWWAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

1544 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Account Number [REDACTED]

Payment Due By

09/30/2013

Amount Due [REDACTED]

Amount Enclosed \$ _____

Make checks payable to:

NEWWAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

01647320100023687



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone

This statement reflects payments received through 09/02/2013

08/02 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/28 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

08/02 Directory Assistance Charges [REDACTED]

09/12 - 10/11 Family Plus [REDACTED]

09/12 - 10/11 Unlimited Phone Service [REDACTED]

09/12 - 10/11 Basic Service [REDACTED]

09/12 - 10/11 Expanded Basic Service [REDACTED]

09/12 - 10/11 1 Digital High Definition Starter [REDACTED]

09/12 - 10/11 1 Digital Starter [REDACTED]

09/12 - 10/11 Platinum High Speed Data Service [REDACTED]

09/12 - 10/11 Modem Rental [REDACTED]

09/12 - 10/11 Broadcast Surcharge [REDACTED]

09/12 - 10/11 1 Basic Service Discount [REDACTED]

09/12 - 10/11 1 Basic Service Discount [REDACTED]

09/12 - 10/11 1 Contract Service Discount [REDACTED]

09/12 - 10/11 High Speed Data Discount [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

09/12 - 10/11 FCC Fee [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]



AUTOMATIC PAYMENT OPTIONS



AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____



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AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD



ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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1-888-863-9928

Account Number

Payment Due By

09/27/2013

Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



TELL-A-FRIEND
& SAVE

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
1543 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/08/13 - 10/07/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



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visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

PO BOX 247
WINSLOW, IN 47598

Account Number

Payment Due By

09/27/2013

Amount Due

Amount Enclosed

\$ _____

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

031542401000106245



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____



SAVE TIME AND MONEY

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This statement reflects payments received through 08/29/2013

07/31 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/19 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

09/08 - 10/07 Unlimited Phone Service [REDACTED]

09/08 - 10/07 Basic Service [REDACTED]

09/08 - 10/07 Expanded Basic Service [REDACTED]

09/08 - 10/07 Platinum High Speed Data Service [REDACTED]

09/08 - 10/07 Modem Rental [REDACTED]

09/08 - 10/07 Broadcast Surcharge [REDACTED]

09/08 - 10/07 1 Basic Service Discount [REDACTED]

09/08 - 10/07 1 Basic Service Discount [REDACTED]

09/08 - 10/07 High Speed Data Discount [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

09/08 - 10/07 FCC Fee [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]

Telephone Federal Usf Fee [REDACTED]

In State Universal Service Fund [REDACTED]

Subscriber Line Charge [REDACTED]

Indiana Utility Receipts Tax [REDACTED]

Subtotal [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



Account Number [REDACTED]

Payment Due By

10/24/2013

Amount Due [REDACTED]



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



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GET \$30 OFF YOUR NEXT BILL
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Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
1645 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	10/06/13 - 11/05/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



SAVE TIME AND MONEY

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Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEWWAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

1645 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Account Number [REDACTED]

Payment Due By

10/24/2013

Amount Due [REDACTED]

Amount Enclosed \$ _____

Make checks payable to:

NEWWAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

031542502000029996



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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This statement reflects payments received through 09/25/2013

08/28 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

09/06 Payment Received - Thank You [REDACTED]
Subtotal [REDACTED]

SERVICE CHARGES

10/06 - 11/05 Platinum High Speed Data Service [REDACTED]
 10/06 - 11/05 Modem Rental [REDACTED]
Subtotal [REDACTED]

TOTAL AMOUNT DUE NOW [REDACTED]



☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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newwavecom.com



1-888-863-9928

Account Number

Payment Due By

10/15/2013

Amount Due

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GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:

1687 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 09/26/13 - 10/25/13

Previous Balance

Payments and Adjustments

Current Charges

Total Amount Due

Please allow 3-5 days for delivery and payment processing.

If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS

PO BOX 988
SIKESTON, MO 63801

1687 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Account Number

Payment Due By

10/15/2013

Amount Due

Amount Enclosed

\$ _____

**DO NOT PAY - ACCOUNT IS DRAFTED
AUTOMATICALLY - THANK YOU**

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

031542601000025952



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/27 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

09/26 - 10/25 Modem Rental [REDACTED]

09/26 - 10/25 1 Hsd No Cable [REDACTED]

09/26 - 10/25 High Speed Data [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]**AUTOMATIC PAYMENT OPTIONS**
☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLYAUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARDONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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1-888-863-9928

Account Number

Payment Due By

10/15/2013

Amount Due

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GET \$30 OFF YOUR NEXT BILL
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Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
4715 S COUNTY ROAD 175 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period

09/26/13 - 10/26/13 10-28/13

Previous Balance

Payments and Adjustments

Current Charges

Total Amount Due

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



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for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

4715 S COUNTY ROAD 175 E
WINSLOW, IN 47598

Account Number

Payment Due By

10/15/2013

Amount Due

Amount Enclosed

\$ _____

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

081557401000105744



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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easypay
AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____



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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/28 Payment Received - Thank You [REDACTED]
Subtotal [REDACTED]

SERVICE CHARGES

09/26 - 10/25 Unlimited Phone Service [REDACTED]
09/26 - 10/25 Basic Service [REDACTED]
09/26 - 10/25 Expanded Basic Service [REDACTED]
09/26 - 10/25 Platinum High Speed Data Service [REDACTED]
09/26 - 10/25 Modem Rental [REDACTED]
09/26 - 10/25 Broadcast Surcharge [REDACTED]
09/26 - 10/25 1 Basic Service Discount [REDACTED]
09/26 - 10/25 1 Basic Service Discount [REDACTED]
09/26 - 10/25 High Speed Data Discount [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

09/26 - 10/25 FCC Fee [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]
State Sales Tax [REDACTED]
Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]
Telephone Federal Usf Fee [REDACTED]
In State Universal Service Fund [REDACTED]
Subscriber Line Charge [REDACTED]
Indiana Utility Receipts Tax [REDACTED]
Subtotal [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD



ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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1-888-863-9928

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Everybody wins!

FOR SERVICE AT:
1799 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

1799 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Account Number
Payment Due By
Amount Due
Amount Enclosed

10/15/2013

\$ _____

**DO NOT PAY - ACCOUNT IS DRAFTED
AUTOMATICALLY - THANK YOU**

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

034517801000124800



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0272) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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easypay
AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____



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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/27 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

09/26 - 10/25 Basic Service [REDACTED]

09/26 - 10/25 Expanded Basic Service [REDACTED]

09/26 - 10/25 High Speed Data [REDACTED]

09/26 - 10/25 Basic Digiphone Service [REDACTED]

09/26 - 10/25 Broadcast Surcharge [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

09/26 - 10/25 FCC Fee [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]

Telephone Federal Usf Fee [REDACTED]

In State Universal Service Fund [REDACTED]

Subscriber Line Charge [REDACTED]

Indiana Utility Receipts Tax [REDACTED]

Subtotal [REDACTED]

TOTAL AMOUNT DUE NOW [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD



ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

Account Number

Payment Due By

10/09/2013

Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



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Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
2895 E STATE RD 364
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/19/13 - 10/18/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

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Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

2895 E STATE ROAD 364
WINSLOW, IN 47598

Account Number

Payment Due By

10/09/2013

Amount Due

Amount Enclosed

\$ _____

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

091542201000016750



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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This statement reflects payments received through 09/11/2013

08/12 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

09/02 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

09/19 - 10/18 Modem Rental [REDACTED]

09/19 - 10/18 High Speed Data [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY

☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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newwavecom.com



1-888-863-9928

Account Number

Payment Due By

08/11/2013

Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

Effective July 1st, customers will notice a decrease of 2 cents in their phone taxes in order to comply with Federal USF rates established by the FCC.

FOR SERVICE AT:
2542 E STATE RD 364
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 07/24/13 - 08/23/13

Previous Balance

Payments and Adjustments

Current Charges

Total Amount Due

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

JOIN OUR

President's Club -

Get the V.I.P. Treatment!

The President's Club is an exclusive offer for customers who subscribe to our highest value package -- the Tidal Wave. In addition to our top-level service, President's Club members enjoy a number of other special features:



- Dedicated Customer Care Access
- Guaranteed Technical Resolution
- Special Offers
- A Free Movie Every Month!

SAVE TIME AND MONEY



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for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

7522 0100 NO RP 15 07152013 NYNNNNN 0004618 S1 T2
339 1 AV 0.357

Account Number

Payment Due By

08/11/2013

Amount Due

Amount Enclosed

\$

2542 E STATE ROAD 364
WINSLOW IN 47598-8736



Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

036827201000120724



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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Your select provider is Big River Telephone



AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

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Signature: _____

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This statement reflects payments received through 07/14/2013

06/14

Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

06/28

Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

07/24 - 08/23 Family Plus [REDACTED]
 07/24 - 08/23 Unlimited Phone Service [REDACTED]
 07/24 - 08/23 Basic Service [REDACTED]
 07/24 - 08/23 Expanded Basic Service [REDACTED]
 07/24 - 08/23 2 Digital High Definition Starter [REDACTED]
 07/24 - 08/23 Platinum High Speed Data Service [REDACTED]
 07/24 - 08/23 Modem Rental [REDACTED]
 07/24 - 08/23 Broadcast Surcharge [REDACTED]
 07/24 - 08/23 1 Basic Service Discount [REDACTED]
 07/24 - 08/23 1 Basic Service Discount [REDACTED]
 07/24 - 08/23 1 Contract Service Discount [REDACTED]
 07/24 - 08/23 High Speed Data Discount [REDACTED]

Subtotal \$109.03**TAXES AND FEES**

07/24 - 08/23 FCC Fee [REDACTED]

Subtotal [REDACTED]**TAXES AND FEES**

State Sales Tax [REDACTED]

Subtotal [REDACTED]**TELEPHONE TAXES AND FEES**

911 Tax [REDACTED]
 Telephone Federal Usf Fee [REDACTED]
 In State Universal Service Fund [REDACTED]
 Subscriber Line Charge [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY

☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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newwavecom.com



1-888-863-9928

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GET
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for 6 months!

CALL TODAY!

*Some restrictions may apply. Limited time only.

Account Number

Payment Due By

10/15/2013

Amount Due

FOR SERVICE AT:
4166 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

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Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

4166 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Account Number

Payment Due By

10/15/2013

Amount Due

Amount Enclosed

\$ _____

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

031557401000114543



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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Your select provider is Big River Telephone

easypay
AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/29 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

09/26 - 10/25 Family Plus [REDACTED]

09/26 - 10/25 Unlimited Phone Service [REDACTED]

09/26 - 10/25 Basic Service [REDACTED]

09/26 - 10/25 Expanded Basic Service [REDACTED]

09/26 - 10/25 1 Digital High Definition Starter [REDACTED]

09/26 - 10/25 Starz! Superpak [REDACTED]

09/26 - 10/25 Platinum High Speed Data Service [REDACTED]

09/26 - 10/25 Modem Rental [REDACTED]

09/26 - 10/25 Broadcast Surcharge [REDACTED]

09/26 - 10/25 1 Basic Service Discount [REDACTED]

09/26 - 10/25 1 Basic Service Discount [REDACTED]

09/26 - 10/25 1 Contract Service Discount [REDACTED]

09/26 - 10/25 High Speed Data Discount [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

09/26 - 10/25 FCC Fee [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]

Telephone Federal Usf Fee [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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1-888-863-9928

Account Number

Payment Due By

09/30/2013

Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



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& SAVE!**

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
4187 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/10/13 - 10/09/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY
\$ visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEWWAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

4187 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Account Number

Payment Due By

09/30/2013

Amount Due

Amount Enclosed

\$ _____

Make checks payable to:

NEWWAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

045110601000078803



TV



INTERNET



PHONE



SECURITY

Account Number 045990601

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This statement reflects payments received through 09/02/2013

08/02 Amount of Last Statement

PAYMENTS AND ADJUSTMENTS

08/12 Payment Received - Thank You

Subtotal

SERVICE CHARGES

09/10 - 10/09 Basic Service

09/10 - 10/09 Expanded Basic Service

09/10 - 10/09 Platinum High Speed Data Service

09/10 - 10/09 Modem Rental

09/10 - 10/09 Broadcast Surcharge

09/10 - 10/09 1 Basic Service Discount

Subtotal

TAXES AND FEES

09/10 - 10/09 FCC Fee

Subtotal

TAXES AND FEES

Franchise Fee

State Sales Tax

Subtotal

TOTAL AMOUNT DUE NOW



AUTOMATIC PAYMENT OPTIONS



AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____



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for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD



ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



Account Number [REDACTED]

Payment Due By [REDACTED]

On Receipt

Amount Due [REDACTED]



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:
4087 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Payment Options

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details
Get up to 30 days to pay, bank account required

Monthly Statement Summary

Service Period	09/16/13 - 10/15/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



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for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number [REDACTED]

Payment Due By [REDACTED]

On Receipt

Amount Due [REDACTED]

Amount Enclosed \$ [REDACTED]

[REDACTED]
4087 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

[REDACTED]



TV



INTERNET



PHONE



SECURITY

Account Number 036904102

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This statement reflects payments received through 09/06/2013

08/09 Amount of Last Statement

PAYMENTS AND ADJUSTMENTS

09/06 Late Payment Fee
08/22 Payment Received - Thank You
Subtotal

SERVICE CHARGES

09/16 - 10/15 Basic Service
09/16 - 10/15 Expanded Basic Service
09/16 - 10/15 Platinum High Speed Data Service
09/16 - 10/15 Modem Rental
09/16 - 10/15 Broadcast Surcharge
09/16 - 10/15 1 Basic Service Discount
Subtotal

TAXES AND FEES

09/16 - 10/15 FCC Fee
Subtotal

TAXES AND FEES

Franchise Fee
State Sales Tax
Subtotal

TOTAL AMOUNT DUE NOW

AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____



SAVE TIME AND MONEY

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD



ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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newwavecom.com



1-888-863-9928

Account Number [REDACTED]

Payment Due By

10/15/2013

Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



**TELL-A-FRIEND
& SAVE!**

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
4139 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 09/26/13 - 10/25/13

Previous Balance [REDACTED]

Payments and Adjustments [REDACTED]

Current Charges [REDACTED]

Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

4139 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Account Number [REDACTED]

Payment Due By

10/15/2013

Amount Due [REDACTED]

Amount Enclosed \$ _____

**DO NOT PAY - ACCOUNT IS DRAFTED
AUTOMATICALLY - THANK YOU**

Make checks payable to:

NEWWAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

091530A01000190570



TV



INTERNET



PHONE



SECURITY

Account Number 031530801

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AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement

PAYMENTS AND ADJUSTMENTS

08/27 Payment Received - Thank You

Subtotal

SERVICE CHARGES

09/26 - 10/25 Basic Service

09/26 - 10/25 Expanded Basic Service

09/26 - 10/25 Platinum High Speed Data Service

09/26 - 10/25 Wire Maintenance

09/26 - 10/25 Unlimited Phone Service

09/26 - 10/25 Broadcast Surcharge

Subtotal

TAXES AND FEES

09/26 - 10/25 FCC Fee

Subtotal

TAXES AND FEES

Franchise Fee

State Sales Tax

Subtotal

TELEPHONE TAXES AND FEES

911 Tax

Telephone Federal Usf Fee

In State Universal Service Fund

Subscriber Line Charge

Indiana Utility Receipts Tax

Subtotal

TOTAL AMOUNT DUE NOW

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY

AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD



ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

Account Number [REDACTED]

Payment Due By

10/12/2013

Amount Due [REDACTED]

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when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
4155 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 09/24/13 - 10/23/13

Previous Balance [REDACTED]

Payments and Adjustments [REDACTED]

Current Charges [REDACTED]

Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



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111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

4155 S COUNTY ROAD 300 E
WINSLOW, IN 47598

Account Number [REDACTED]

Payment Due By

10/12/2013

Amount Due [REDACTED]

Amount Enclosed \$ _____

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

031531001000094483



Account Number 031531001

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This statement reflects payments received through 09/13/2013

08/15 Amount of Last Statement

PAYMENTS AND ADJUSTMENTS

09/05 Payment Received - Thank You

Subtotal

SERVICE CHARGES

09/24 - 10/23 Basic Service

09/24 - 10/23 Expanded Basic Service

09/24 - 10/23 Platinum High Speed Data Service

09/24 - 10/23 Modem Rental

09/24 - 10/23 Broadcast Surcharge

Subtotal

TAXES AND FEES

09/24 - 10/23 FCC Fee

Subtotal

TAXES AND FEES

Franchise Fee

State Sales Tax

Subtotal

TOTAL AMOUNT DUE NOW

easypay
AUTOMATIC PAYMENT OPTIONS



AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
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Signature: _____



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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD



ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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1-888-863-9928

Account Number

Payment Due By

10/06/2013

Amount Due

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FOR SERVICE AT:

2228 E COUNTY ROAD 375 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 09/17/13 - 10/16/13

Previous Balance

Payments and Adjustments

Current Charges

Total Amount Due

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



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Visit your nearest NewWave store location:
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GET
50%
Off
SHOWTIME

*Some restrictions may apply. Limited time only.

Important billing detail on back

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NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

7522 0100 NO RP 09 07092013 NYNNNNN 0003249 S1 T17
4210 1 AT 0.381

Account Number

Payment Due By

10/06/2013

Amount Due

Amount Enclosed

\$ _____

2228 E COUNTY ROAD 375 S
WINSLOW IN 47598-8832



Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

036318701000166268



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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Your select provider is Big River Telephone



AUTOMATIC PAYMENT OPTIONS



AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

**SAVE TIME AND MONEY**

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for free online payment service

This statement reflects payments received through 09/06/2013

08/09 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/19 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

09/17 - 10/16 1 Digital Gateway [REDACTED]

09/17 - 10/16 Unlimited Phone Service [REDACTED]

09/17 - 10/16 Basic Service [REDACTED]

09/17 - 10/16 Expanded Basic Service [REDACTED]

09/17 - 10/16 Family Plus [REDACTED]

09/17 - 10/16 HBO The Works [REDACTED]

09/17 - 10/16 Showtime Unlimited Package [REDACTED]

09/17 - 10/16 Digital Sports Tier [REDACTED]

09/17 - 10/16 1 Digital Gateway [REDACTED]

09/17 - 10/16 Starz! Superpak [REDACTED]

09/17 - 10/16 Platinum High Speed Data Service [REDACTED]

09/17 - 10/16 Modem Rental [REDACTED]

09/17 - 10/16 Broadcast Surcharge [REDACTED]

09/17 - 10/16 1 Basic Service Discount [REDACTED]

09/17 - 10/16 1 Basic Service Discount [REDACTED]

09/17 - 10/16 1 Contract Service Discount [REDACTED]

09/17 - 10/16 High Speed Data Discount [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

09/17 - 10/16 FCC Fee [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY**VISA****DISCOVER****MasterCard****American Express**

AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD



ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:
1940 E COUNTY ROAD 375 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

GET
50%
Off
SHOWTIME

*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment

NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number	
Payment Due By	10/15/2013
Amount Due	
Amount Enclosed	\$ _____

1940 E COUNTY ROAD 375 S
WINSLOW, IN 47598

Make checks payable to:
NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

031515601000120715



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0272) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone



AUTOMATIC PAYMENT OPTIONS



AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

**SAVE TIME AND MONEY**

visit newwavecom.com/easypay
for free online payment service

This statement reflects payments received through 09/17/2013

08/19

Amount of Last Statement

PAYMENTS AND ADJUSTMENTS

09/11

Payment Received - Thank You

Subtotal**SERVICE CHARGES**

09/26 - 10/25 Family Plus

09/26 - 10/25 Unlimited Phone Service

09/26 - 10/25 Basic Service

09/26 - 10/25 Expanded Basic Service

09/26 - 10/25 2 Digital High Definition Starter

09/26 - 10/25 Starz! Superpak

09/26 - 10/25 Platinum High Speed Data Service

09/26 - 10/25 Modem Rental

09/26 - 10/25 Broadcast Surcharge

09/26 - 10/25 1 Basic Service Discount

09/26 - 10/25 1 Basic Service Discount

09/26 - 10/25 1 Contract Service Discount

09/26 - 10/25 High Speed Data Discount

Subtotal**TAXES AND FEES**

09/26 - 10/25 FCC Fee

Subtotal**TAXES AND FEES**

State Sales Tax

Subtotal**TELEPHONE TAXES AND FEES**

911 Tax

Telephone Federal Usf Fee

In State Universal Service Fund

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY

AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD



ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:
3339 S COUNTY ROAD 175 E
WINSLOW, IN 47598

Payment Options

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details
Get up to 30 days to pay, bank account required

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



Account Number [REDACTED]
Payment Due By [REDACTED]
Amount Due [REDACTED]
Amount Enclosed \$ _____

On Receipt

\$ _____

[REDACTED]
3339 S COUNTY ROAD 175 E
WINSLOW, IN 47598

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

[REDACTED]



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

09/16 Late Payment Fee [REDACTED]
Subtotal [REDACTED]

SERVICE CHARGES

09/26 - 10/25 Family Plus [REDACTED]
 09/26 - 10/25 1 Digital Video Recorder Starter [REDACTED]
 09/26 - 10/25 Platinum High Speed Data Service [REDACTED]
 09/26 - 10/25 Basic Service [REDACTED]
 09/26 - 10/25 Expanded Basic Service [REDACTED]
 09/26 - 10/25 Modem Rental [REDACTED]
 09/26 - 10/25 Broadcast Surcharge [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

09/26 - 10/25 FCC Fee [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]
 State Sales Tax [REDACTED]
Subtotal [REDACTED]

TOTAL AMOUNT DUE NOW [REDACTED]


 AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
 BANK ACCOUNT

Enclose a check for this month's payment.
 Bank account information will be taken
 from your enclosed check payment.

Signature: _____

 **SAVE TIME AND MONEY**
 visit newwavecom.com/easypay
 for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLYAUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARDONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

Account Number

Payment Due By

10/15/2013

Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:

3918 S COUNTY ROAD 225 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 09/26/13 - 10/25/13

Previous Balance

Payments and Adjustments

Current Charges

Total Amount Due

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



SAVE TIME AND MONEY

visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

GET
50%
SHOWTIME

*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number

Payment Due By

10/15/2013

Amount Due

Amount Enclosed

\$ _____

3918 S COUNTY ROAD 225 E
WINSLOW, IN 47598

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801



TV



INTERNET



PHONE



SECURITY

Account Number: [REDACTED]

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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

Your select provider is Big River Telephone



easypay
AUTOMATIC PAYMENT OPTIONS



AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____



SAVE TIME AND MONEY
visit newwavecom.com/easypay
for free online payment service

This statement reflects payments received through 09/17/2013

08/19

Amount of Last Statement

PAYMENTS AND ADJUSTMENTS

09/11

Payment Received - Thank You

Subtotal**SERVICE CHARGES**

09/26 - 10/25 Family Plus

09/26 - 10/25 2 Digital Gateway

09/26 - 10/25 Unlimited Phone Service

09/26 - 10/25 Basic Service

09/26 - 10/25 Expanded Basic Service

09/26 - 10/25 1 Digital Gateway

09/26 - 10/25 Starz! Superpak

09/26 - 10/25 Platinum High Speed Data Service

09/26 - 10/25 Modem Rental

09/26 - 10/25 Broadcast Surcharge

09/26 - 10/25 1 Basic Service Discount

09/26 - 10/25 1 Basic Service Discount

09/26 - 10/25 1 Contract Service Discount

09/26 - 10/25 High Speed Data Discount

Subtotal**TAXES AND FEES**

09/26 - 10/25 FCC Fee

Subtotal**TAXES AND FEES**

Franchise Fee

State Sales Tax

Subtotal**TELEPHONE TAXES AND FEES**

911 Tax

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY

AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD



ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

Account Number [REDACTED]
 Payment Due By **10/06/2013**
 Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:
 1245 E COUNTY ROAD 475 S
 WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/17/13 - 10/16/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
 If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY

visit newwavecom.com/easypay.html
 for free online payment service

Visit your nearest NewWave store location:
 111 Cherry Tree Plaza, Washington, IN 47501

GET
50%
 Off
 SHOWTIME

*Some restrictions may apply. Limited time only.

Important billing detail on back

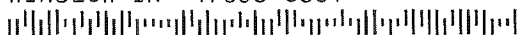
Please return this portion with your payment

NEW WAVE
 COMMUNICATIONS
 PO BOX 988
 SIKESTON, MO 63801

7522 0100 N0 RP 09 09092013 NYNNNNNN 0003253 SL T17
 4214 1 AT 0.381

Account Number [REDACTED]
 Payment Due By **10/06/2013**
 Amount Due [REDACTED]
 Amount Enclosed \$ _____

1245 E COUNTY ROAD 475 S
 WINSLOW IN 47598-8861



Make checks payable to:
 NEWWAVE COMMUNICATIONS
 PO BOX 988
 SIKESTON MO 63801

[REDACTED]



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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Your select provider is Big River Telephone

easypay
AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

SAVE TIME AND MONEY
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for free online payment service

This statement reflects payments received through 09/06/2013

08/09 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/19 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

09/17 - 10/16 Expanded Basic Service [REDACTED]

09/17 - 10/16 Digital Sports Tier [REDACTED]

09/17 - 10/16 1 Digital Video Recorder Starter [REDACTED]

09/17 - 10/16 Basic Service [REDACTED]

09/17 - 10/16 Starz! Superpak [REDACTED]

09/17 - 10/16 Platinum High Speed Data Service [REDACTED]

09/17 - 10/16 Unlimited Phone Service [REDACTED]

09/17 - 10/16 Broadcast Surcharge [REDACTED]

09/17 - 10/16 1 Basic Service Discount [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

09/17 - 10/16 FCC Fee [REDACTED]

Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]

Telephone Federal Usf Fee [REDACTED]

In State Universal Service Fund [REDACTED]

Subscriber Line Charge [REDACTED]

Indiana Utility Receipts Tax [REDACTED]

Subtotal [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We find that your account has become past due. Please remit the total amount due immediately to avoid disconnection. If your payment was made after the statement date, please disregard this notice. Thank you.

FOR SERVICE AT:
1655 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Payment Options

- Online - newwavecom.com/easypay
- Automated Payment Service - 888-863-9928
Make payment over the phone without the need for an operator
- Billfloat - see newwave.com for details
Get up to 30 days to pay, bank account required

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



SAVE TIME AND MONEY

visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



Account Number
Payment Due By
Amount Due
Amount Enclosed

On Receipt

\$ _____

1655 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

00115411001000219485



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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Your select provider is Big River Telephone


AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

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visit newwavecom.com/easypay
for free online payment service

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

09/16 Late Payment Fee [REDACTED]
Subtotal [REDACTED]

SERVICE CHARGES

09/26 - 10/25 Unlimited Phone Service [REDACTED]
09/26 - 10/25 Basic Service [REDACTED]
09/26 - 10/25 Expanded Basic Service [REDACTED]
09/26 - 10/25 Platinum High Speed Data Service [REDACTED]
09/26 - 10/25 Modem Rental [REDACTED]
09/26 - 10/25 Broadcast Surcharge [REDACTED]
09/26 - 10/25 1 Basic Service Discount [REDACTED]
09/26 - 10/25 1 Basic Service Discount [REDACTED]
09/26 - 10/25 High Speed Data Discount [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

09/26 - 10/25 FCC Fee [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]
State Sales Tax [REDACTED]
Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]
Telephone Federal Usf Fee [REDACTED]
In State Universal Service Fund [REDACTED]
Subscriber Line Charge [REDACTED]
Indiana Utility Receipts Tax [REDACTED]
Subtotal [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



VISA



DISCOVER



MasterCard



American Express

AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARDONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



NEW WAVE
COMMUNICATIONS
Area's fastest internet.



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

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TELL-A-FRIEND
& SAVE

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

Account Number
Payment Due By
Amount Due

10/21/2013

FOR SERVICE AT:
4833 S COUNTY ROAD 100 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	10/01/13 - 10/31/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number
Payment Due By
Amount Due
Amount Enclosed

10/21/2013

\$ _____

4833 S COUNTY ROAD 100 E
WINSLOW, IN 47598

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

1-888-863-9928



Account Number [REDACTED]

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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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This statement reflects payments received through 09/22/2013

08/23 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

09/03 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

10/01 - 10/31 Platinum High Speed Data Service [REDACTED]

10/01 - 10/31 Modem Rental [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]**AUTOMATIC PAYMENT OPTIONS**
☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

SAVE TIME AND MONEY
visit newwavecom.com/easypay
for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____


newwavecom.com/livechatactive.php

newwavecom.com


1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



TELL A FRIEND
& SAVE!

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

Account Number
Payment Due By
Amount Due

10/06/2013

FOR SERVICE AT:
1025 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/16/13 - 10/15/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



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visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

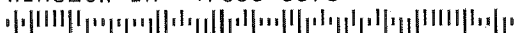
7522 0100 NO RP 09 09092013 NYNNNNNN 0003271 S1 T17
4232 1 AT 0.381

Account Number
Payment Due By
Amount Due
Amount Enclosed

10/06/2013

\$ _____

1025 E COUNTY ROAD 550 S
WINSLOW IN 47598-8878



Make checks payable to:

NEWWAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

09151710 0000022196



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/06/2013

08/09 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS
 08/26 Payment Received - Thank You [REDACTED]
Subtotal [REDACTED]
SERVICE CHARGES
 08/14 - 09/15 Platinum High Speed Data Service [REDACTED]
 08/14 - 09/15 Unlimited Phone Service [REDACTED]
 09/16 - 10/15 Platinum High Speed Data Service [REDACTED]
 09/16 - 10/15 Modem Rental [REDACTED]
 09/16 - 10/15 Unlimited Phone Service [REDACTED]
Subtotal [REDACTED]
TAXES AND FEES
 State Sales Tax [REDACTED]
Subtotal [REDACTED]
TELEPHONE TAXES AND FEES
 911 Tax [REDACTED]
 Telephone Federal Usf Fee [REDACTED]
 In State Universal Service Fund [REDACTED]
 Subscriber Line Charge [REDACTED]
 Indiana Utility Receipts Tax [REDACTED]
Subtotal [REDACTED]
TOTAL AMOUNT DUE NOW [REDACTED]

Your select provider is Big River Telephone

**AUTOMATIC PAYMENT OPTIONS**
☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

**SAVE TIME AND MONEY**

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for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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newwavecom.com



1-888-863-9928

Account Number [REDACTED]

Payment Due By

10/06/2013

Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:

1076 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 09/18/13 - 10/17/13

Previous Balance [REDACTED]

Payments and Adjustments [REDACTED]

Current Charges [REDACTED]

Total Amount Due [REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



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Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

GET
50%
Off
SHOWTIME

*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number [REDACTED]

Payment Due By

10/06/2013

Amount Due [REDACTED]

Amount Enclosed \$ _____

1076 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

051541301000145932



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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Your select provider is Big River Telephone



AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

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This statement reflects payments received through 09/06/2013

08/09 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/19 Payment Received - Thank You [REDACTED]
Subtotal [REDACTED]

SERVICE CHARGES

09/18 - 10/17 Basic Service [REDACTED]
09/18 - 10/17 Expanded Basic Service [REDACTED]
09/18 - 10/17 1 Digital Video Recorder Starter [REDACTED]
09/18 - 10/17 Platinum High Speed Data Service [REDACTED]
09/18 - 10/17 Unlimited Phone Service [REDACTED]
09/18 - 10/17 Broadcast Surcharge [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

09/18 - 10/17 FCC Fee [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

Franchise Fee [REDACTED]
State Sales Tax [REDACTED]
Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]
Telephone Federal Usf Fee [REDACTED]
In State Universal Service Fund [REDACTED]
Subscriber Line Charge [REDACTED]
Indiana Utility Receipts Tax [REDACTED]
Subtotal [REDACTED]

TOTAL AMOUNT DUE NOW [REDACTED]

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



TELL-A-FRIEND
& SAVE

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:
1117 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/30/13 - 10/29/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

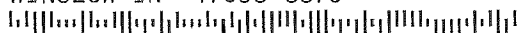
Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

7522 0100 NO RP 20 09202013 NYNNNNNN 0001553 S1 T7
1705 1 AT 0.381

1117 E COUNTY ROAD 550 S
WINSLOW IN 47598-8879



Account Number [REDACTED]
Payment Due By **10/18/2013**
Amount Due [REDACTED]
Amount Enclosed \$ _____

**DO NOT PAY - ACCOUNT IS DRAFTED
AUTOMATICALLY - THANK YOU**

Make checks payable to:

NEWWAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

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Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

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This statement reflects payments received through 09/19/2013

08/21 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/30 Payment Received - Thank You [REDACTED]
Subtotal [REDACTED]

SERVICE CHARGES

09/30 - 10/29 Platinum High Speed Data Service [REDACTED]
 09/30 - 10/29 Enhanced Local Telephone Service [REDACTED]
Subtotal [REDACTED]

TAXES AND FEES

State Sales Tax [REDACTED]
Subtotal [REDACTED]

TELEPHONE TAXES AND FEES

911 Tax [REDACTED]
 Telephone Federal Usf Fee [REDACTED]
 In State Universal Service Fund [REDACTED]
 Subscriber Line Charge [REDACTED]
 Indiana Utility Receipts Tax [REDACTED]
Subtotal [REDACTED]

TOTAL AMOUNT DUE NOW [REDACTED]

Your select provider is Big River Telephone



AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

SAVE TIME AND MONEY
 visit newwavecom.com/easypay
 for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php

newwavecom.com

1-888-863-9928

Account Number [REDACTED]
 Payment Due By **10/06/2013**
 Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:
 1171 E COUNTY ROAD 550 S
 WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/16/13 - 10/15/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
 If payment is processed after due date a late fee will be assessed.



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 & SAVE!**

GET \$30 OFF YOUR NEXT BILL
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Plus, your friends will get \$5 off their next bill.
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SAVE TIME AND MONEY

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Visit your nearest NewWave store location:
 111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment

NEW WAVE
 PO BOX 988
 SIKESTON, MO 63801

Account Number [REDACTED]
 Payment Due By **10/06/2013**
 Amount Due [REDACTED]
 Amount Enclosed \$ _____

[REDACTED]
 1171 E COUNTY ROAD 550 S
 WINSLOW, IN 47598

Make checks payable to:
 NEWWAVE COMMUNICATIONS
 PO BOX 988
 SIKESTON MO 63801

[REDACTED]



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

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This statement reflects payments received through 09/06/2013

08/09 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/19 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

09/16 - 10/15 Modem Rental [REDACTED]

09/16 - 10/15 1 Hsd No Cable [REDACTED]

09/16 - 10/15 High Speed Data [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]
☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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1-888-863-9928

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TELL-A-FRIEND
& SAVE

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

Account Number
Payment Due By
Amount Due

10/15/2013

FOR SERVICE AT:
1257 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number
Payment Due By
Amount Due
Amount Enclosed

10/15/2013

\$ _____

1257 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Make checks payable to:
NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

14654210000101135



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0409) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS08/26 Payment Received - Thank You [REDACTED]
Subtotal [REDACTED]**SERVICE CHARGES**09/26 - 10/25 Basic Service [REDACTED]
09/26 - 10/25 Expanded Basic Service [REDACTED]
09/26 - 10/25 Modem Rental [REDACTED]
09/26 - 10/25 High Speed Data [REDACTED]
09/26 - 10/25 Broadcast Surcharge [REDACTED]
Subtotal [REDACTED]**TAXES AND FEES**09/26 - 10/25 FCC Fee [REDACTED]
Subtotal [REDACTED]**TAXES AND FEES**Franchise Fee [REDACTED]
State Sales Tax [REDACTED]
Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]
☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment.
Bank account information will be taken
from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY
☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



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1-888-863-9928

Account Number

Payment Due By

10/15/2013

Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:

1403 E COUNTY ROAD 550 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

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50%
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CALL
TODAY

*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number

Payment Due By

10/15/2013

Amount Due

Amount Enclosed

\$ _____

**DO NOT PAY - ACCOUNT IS DRAFTED
AUTOMATICALLY - THANK YOU**

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

1403 E COUNTY ROAD 550 S
WINSLOW, IN 47598



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/27 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

09/26 - 10/25 Basic Service [REDACTED]

09/26 - 10/25 Expanded Basic Service [REDACTED]

09/26 - 10/25 1 Digital Video Recorder Starter [REDACTED]

09/26 - 10/25 Starz! Superpak [REDACTED]

09/26 - 10/25 Platinum High Speed Data Service [REDACTED]

09/26 - 10/25 Modem Rental [REDACTED]

09/26 - 10/25 Broadcast Surcharge [REDACTED]

09/26 - 10/25 1 Basic Service Discount [REDACTED]

09/26 - 10/25 1 Contract Service Discount [REDACTED]

Subtotal [REDACTED]**TAXES AND FEES**

09/26 - 10/25 FCC Fee [REDACTED]

Subtotal [REDACTED]**TAXES AND FEES**

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]

AUTOMATIC PAYMENT OPTIONS

AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLYAUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARDONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

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TELL A FRIEND
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GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

Account Number
Payment Due By
Amount Due

10/15/2013

FOR SERVICE AT:
1448 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/26/13 - 10/25/13
Previous Balance	
Payments and Adjustments	
Current Charges	
Total Amount Due	

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.

SAVE TIME AND MONEY



visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEWAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number
Payment Due By
Amount Due
Amount Enclosed

10/15/2013

\$ _____

1448 E COUNTY ROAD 475 S
WINSLOW, IN 47598

Make checks payable to:

NEWAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801

031515801000025950



Account Number [REDACTED]

If you are a NewWave Internet customer, by paying this invoice you accept and agree with the NewWave broadband acceptable use policy requirements as stated in Section 4 of the Broadband Service Agreement located at <http://newwavecom.com/bsa.pdf>.

This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

Paying by check authorizes NewWave Communications to use the information from your check to make a one-time electronic fund transfer from your bank account. Funds may be drawn from your account as soon as the same day your payment is received. Your original check will be destroyed once processed. We appreciate all check and direct debit payments. In the event that either of these payment types is returned to us unpaid, we reserve the right to re-present the transaction for payment. Unpaid transactions are subject to return check service fees. If you want to save time and stamps, sign up for auto payment at www.newwavecom.com/easypay using your checking account or debit/credit card. It's easy, secure, and convenient!

Need More Time to Pay? BillFloat can pay your bill now and you pay BillFloat back later. Visit www.newwavecom.com for more details.

CAREER OPPORTUNITIES are available at NewWave Communications. Please visit our website: www.newwavecom.com for details. NewWave Communications is an Equal Opportunity Employer.

This statement reflects payments received through 09/17/2013

08/19 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

09/05 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

09/26 - 10/25 Modem Rental [REDACTED]

09/26 - 10/25 1 Hsd No Cable [REDACTED]

09/26 - 10/25 High Speed Data [REDACTED]

Subtotal [REDACTED]

TOTAL AMOUNT DUE NOW [REDACTED]



AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT - BANK ACCOUNT

Enclose a check for this month's payment. Bank account information will be taken from your enclosed check payment.

Signature: _____

SAVE TIME AND MONEY
visit newwavecom.com/easypay
for free online payment service

AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT - CREDIT/DEBIT CARD

☐ ONE TIME PAYMENT - CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____



NEW WAVE
COMMUNICATIONS
Area's fastest internet.



newwavecom.com/livechatactive.php



newwavecom.com



1-888-863-9928

Account Number

Payment Due By

10/03/2013

Amount Due

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.



**TELL-A-FRIEND
& SAVE!**

GET \$30 OFF YOUR NEXT BILL
when your friends sign up for NewWave

Plus, your friends will get \$5 off their next bill.
Everybody wins!

FOR SERVICE AT:

4831 S COUNTY ROAD 100 E
WINSLOW, IN 47598

Monthly Statement Summary

Service Period 09/14/13 - 10/13/13

Previous Balance

Payments and Adjustments

Current Charges

Total Amount Due

Please allow 3-5 days for delivery and payment processing.
If payment is processed after due date a late fee will be assessed.



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visit newwavecom.com/easypay.html
for free online payment service

Visit your nearest NewWave store location:
111 Cherry Tree Plaza, Washington, IN 47501

Important billing detail on back

Please return this portion with your payment



NEW WAVE
COMMUNICATIONS
PO BOX 988
SIKESTON, MO 63801

Account Number

Payment Due By

10/03/2013

Amount Due

Amount Enclosed

\$ _____

4831 S COUNTY ROAD 100 E
WINSLOW, IN 47598

Make checks payable to:

NEW WAVE COMMUNICATIONS
PO BOX 988
SIKESTON MO 63801



Account Number [REDACTED]

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This statement reflects payments received through 09/05/2013

08/06 Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

08/16 Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]

SERVICE CHARGES

09/14 - 10/13 1 Hsd No Cable [REDACTED]

09/14 - 10/13 High Speed Data [REDACTED]

Subtotal [REDACTED]

TOTAL AMOUNT DUE NOW [REDACTED]



AUTOMATIC PAYMENT OPTIONS

☐ AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLY



☐ AUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARD


☐ ONE TIME PAYMENT -
CREDIT/DEBIT CARD


Card # _____


Exp. Date: Month _____ Year _____

Signature: _____



 newwavecom.com/livechatactive.php

 newwavecom.com

 1-888-863-9928

Account Number [REDACTED]
 Payment Due By **10/09/2013**
 Amount Due [REDACTED]

We certainly appreciate your business. Payment must be received on or before the due date to avoid a \$7.99 late payment fee (taxes may apply). This invoice does not include transactions after the statement date.

FOR SERVICE AT:
 1671 E COUNTY ROAD 550 S
 WINSLOW, IN 47598

Monthly Statement Summary

Service Period	09/20/13 - 10/19/13
Previous Balance	[REDACTED]
Payments and Adjustments	[REDACTED]
Current Charges	[REDACTED]
Total Amount Due	[REDACTED]

Please allow 3-5 days for delivery and payment processing.
 If payment is processed after due date a late fee will be assessed.

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Visit your nearest NewWave store location:
 111 Cherry Tree Plaza, Washington, IN 47501

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50%
 Off
 SHOWTIME

*Some restrictions may apply. Limited time only.

Important billing detail on back

Please return this portion with your payment


NEW WAVE
 COMMUNICATIONS
 PO BOX 988
 SIKESTON, MO 63801

Account Number [REDACTED]
 Payment Due By **10/09/2013**
 Amount Due [REDACTED]
 Amount Enclosed \$ _____

[REDACTED]
 1671 E COUNTY ROAD 550 S
 WINSLOW, IN 47598

Make checks payable to:
 NEWWAVE COMMUNICATIONS
 PO BOX 988
 SIKESTON MO 63801

[REDACTED]



TV



INTERNET



PHONE



SECURITY

Account Number [REDACTED]

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This message is to inform you that NewWave Communications complies with the FCC new net neutrality rules implemented on November 20, 2011, as it refers to the open internet rules.

(IN0272) Your franchising authority is the Indiana Utility Regulatory Commission, 101 W. Washington St., Suite 1500 E., Indianapolis, IN 46204, (317) 232-2712 or toll free 1-800-851-4268.

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This statement reflects payments received through 09/11/2013

08/12

Amount of Last Statement [REDACTED]

PAYMENTS AND ADJUSTMENTS

09/03

Payment Received - Thank You [REDACTED]

Subtotal [REDACTED]**SERVICE CHARGES**

09/20 - 10/19 Family Plus [REDACTED]

09/20 - 10/19 2 Digital Gateway [REDACTED]

09/20 - 10/19 Basic Service [REDACTED]

09/20 - 10/19 Expanded Basic Service [REDACTED]

09/20 - 10/19 1 Digital Gateway [REDACTED]

09/20 - 10/19 Starz! Superpak [REDACTED]

09/20 - 10/19 Platinum High Speed Data Service [REDACTED]

09/20 - 10/19 Broadcast Surcharge [REDACTED]

09/20 - 10/19 1 Basic Service Discount [REDACTED]

09/20 - 10/19 1 Contract Service Discount [REDACTED]

Subtotal [REDACTED]**TAXES AND FEES**

09/20 - 10/19 FCC Fee [REDACTED]

Subtotal [REDACTED]**TAXES AND FEES**

Franchise Fee [REDACTED]

State Sales Tax [REDACTED]

Subtotal [REDACTED]**TOTAL AMOUNT DUE NOW** [REDACTED]**AUTOMATIC PAYMENT OPTIONS**AUTOMATIC MONTHLY PAYMENT -
BANK ACCOUNT

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AUTOMATIC MONTHLY CREDIT CARD PAYMENT OR ONE TIME ONLYAUTOMATIC MONTHLY PAYMENT -
CREDIT/DEBIT CARDONE TIME PAYMENT -
CREDIT/DEBIT CARD

Card # _____

Exp. Date: Month _____ Year _____

Signature: _____